

FAQ TO KNOW BEFORE YOUR CRUISE

ANSWERS PROVIDED BY COMMUNITY FOUNDATION STAFF

I have COVID, can I cancel?

Yes, if you or any member of your party has tested positive for COVID please cancel your reservation. We appreciate you keeping staff and passengers safe.

Can I cancel or change people in my party?

Yes. Please call or email us to do so: Amy LeViere, at 607-272-9333 or aleviere@cftompkins.org.

It's going to rain, is this cruise still happening?

If there is inclement weather in the forecast your captain will be responsible for ensuring that the conditions are safe to cruise in or for canceling the cruise. It rarely happens that the weather is severe enough to cancel. If the cruise is going to be canceled notification will be posted on Community Foundation's website and sent out via email to passengers by 3:30pm on Friday, September 30th. If canceled, it will likely be rescheduled for Monday, October 3rd or Tuesday, October 4th.

What time should I get to the boat?

Please plan to arrive at 5:45pm. Boarding will begin about 5:50pm or a few minutes after. The departure time for this cruise has been moved back 10 minutes, from 6:00pm to 6:10pm, as the Teal will be returning from another cruise at 5:30pm.

Are there bathrooms on the boat?

Non-gendered bathrooms are available, with flush toilets and running water.

Do you serve any food on the boat? Any drinks? What about alcohol?

Complimentary light refreshments will be served at the Philanthropy Magnified Reception. Food and refreshments provided by Lunas and Wegmans. Beverages include wine, seltzers and water. Discover Cayuga Lake strives to be a plastic-free environment and to promote recycling and sustainability practices that are good for the planet and people.

ANSWERS PROVIDED BY DISCOVER CAYUGA LAKE STAFF

How many people does the boat hold?

We can hold up to 70 passengers, although we cap most of our public cruises at 60. The boat has enough space that we can fit that many passengers without it feeling overly crowded.

It's going to rain, is my cruise still happening?

If there is inclement weather in the forecast your captain will be responsible for ensuring that the conditions are safe to cruise in or for canceling the cruise. It rarely happens that the weather is severe enough to cancel. They will decide if the cruise is going or not two hours prior to departure and Community Foundation staff will notify passengers via Community Foundation website and email if it is canceled. We will usually still go if there is light rain in the forecast, so come prepared for the weather. Our crew will happily tell you about the evenings where the cruise started out in a drizzle and ended with an astonishing sunset.

If it starts to rain are there covered seats?

Sort of. We do have some seats that are out of the weather but not all the seats on the boat are fully covered. If there is possible rain in the forecast, bring rain gear.

How do I make sure I get the seat I want?

Seating is first come first serve as folks board the boat. If you have a larger group or a particular seat you are looking to get we would recommend arriving at the dock early to be first in line to board.

What should I bring for my cruise?

Keep in mind that it is often cooler and windier on the water than it is on shore. We recommend you bring any layer you might need including a water/wind proof layer if there is rain or wind in the forecast. Sunset cruises will experience cooler temperatures as the sun sets so it is recommended to bring a light jacket or sweater. When the sun is out it is bright on the water so any hats or sunglasses you would like to have with you. We have sunscreen available but if you like a certain type we would recommend bringing it. Please bring your own water bottle.

Where do the cruises go?

Our cruises head partway up the lake, across the middle, then back down the lake to whatever dock we departed from.

How big is the boat?

The MV Teal is a 60-foot tour boat with plenty of space.

Will the boat be crowded?

The M/V Teal can legally accommodate 90 passengers and we rarely exceed 70 so there is plenty of seating for the number of people we have onboard. Our public cruises are limited at 60 passengers to ensure that everyone has plenty of seating available.

Where does the boat depart from?

This cruise will depart from the Allen H Treman State Marine Park (805 Taughannock Blvd (NY Rt. 89) Ithaca NY 14850). To get to the boat, follow the road that you turn off 89 on until the very end. You will see signs for Discover Cayuga Lake and a big white tour boat. The GPS address is 1000 Allan H. Treman Park Rd , Ithaca, NY 14850

Is the boat handicap accessible?

Our home dock at the Allen H Treman State Marine Park has a ramp leading up to the boat. There is a very small gap between our platform and the boat so heavier power chairs may be difficult. We will facilitate everything that is possible and we have hosted many folks with chairs or walkers. The boat does not have wheelchair accessible bathrooms, but there are wheelchair accessible bathrooms at the dock.